



Secure, ZeroTrust™ Digital Services for Flexible Workspaces

Give your members an enterprise-grade digital experience.

Flexible offices need to deliver high-performance, flexible access to the digital services members use, without sacrificing network security. With Join's ZeroTrust™ Platform, no individual or device gains access to the network unless they are authorized and authenticated.



FLEXIBLE WORKPLACE

Security, Performance, and Resilience

With Join, instantly access all the network availability, performance, reliability and security features, cost-effectively and on demand.

Get flexible and scalable IT as a service, with no network infrastructure to buy, install, or maintain.

Secure, On-Demand Digital Services

Simply log in and start working. Instantly access your cloud data services and be productive the day you move in—no hardware installations, service delays, multiple service providers, cybersecurity or IT support headaches.

Secure your infrastructure. Flexible offices need secure, high performance digital services to help protect mission critical systems. Join private networks deliver enterprise-grade digital experiences.



Save Time and Money—Without Sacrificing Performance and Security



No hardware or network infrastructure to purchase, install or maintain

Join's secure, net neutral, terabit-scale IT infrastructure and digital services solutions meet the highest network security and performance standards. There's nothing to buy, install, or support—Join maintains the entire network.



Reliable, unlimited bandwidth on demand and “as a service”

Members consume as much bandwidth and data as they need on demand, uncapped and unthrottled. Pay only for the services needed and change any time.



Save Capex and Opex while creating new revenue opportunities

Join's in-market technical concierge team provides customer success and engagement, helping companies eliminate tens to hundreds of thousands of dollars of capital and variable costs for IT equipment, headcount, ISP, and service contracts.



ZeroTrust™ Security—define your authorized users and devices

Join delivers security, privacy, and compliance. Our secure, private, terabit-scale network only allows authenticated users and devices to access their networks, ensuring segmented user traffic doesn't impact other members on the network.

Join helps you eliminate multiple vendor contracts, IT services, and support maintenance requests.

- ⊕ **Secure, ZeroTrust™ Infrastructure**
Private in-building network connectivity ensures no one else can see, access, or use your network
- ⊕ **Reliable Cloud-Based Network**
Terabit-scale bandwidth is delivered across a dedicated, fully-redundant network
- ⊕ **Extensible, Configurable Services**
Connect to remote facilities and manage IoT devices from remote locations
- ⊕ **Unlimited and Uncapped Internet**
High-performance platform delivers internet on demand, per user and per application
- ⊕ **Cloud Direct Connect**
High capacity, secure connections to AWS, Azure, Google Cloud, and more
- ⊕ **Unified Communications and Collaboration**
Integrated voice, video, and chat for seamless communications

All the Digital Essentials for a Highly Productive Workspace

Join provides essential services needed by coworking, flexible, and shared office members, from WiFi to security to IT support, enabling you to be productive from day one. The Join solution dramatically reduces time spent managing multiple vendor contracts, IT service requests, maintenance and support. Join delivers and supports the complete solution.

	ZeroTrust™ Platform	Join Essentials	Join Enterprise	Join Premier
Secure Private Network				
Redundant Fiber to Join Cloud, Diverse Paths	☑	☑	☑	☑
Redundant LAN Architecture	☑	☑	☑	☑
Network Availability SLA	☑	☑	☑	☑
Uncapped, Unthrottled Bandwidth		☑	☑	☑
Wi-Fi				
Common Area + Guest Wi-Fi Network	☑	☑	☑	☑
Private SSID and VLAN		☑	☑	☑
Guest Wi-Fi Network			☑	☑
Security				
Zero Trust Access	☑	☑	☑	☑
Individual User Authentication	☑	☑	☑	☑
Firewall		☑	☑	☑
Anti-Virus			☑	☑
Anti-Spam			☑	☑
Intrusion Protection				☑
Web Filtering				☑
Access and Usage Reports				☑
Support				
Remote Support: Phone, Web, Chat, Text	8am-5pm, M-F	8am-5pm, M-F	7am-7pm, M-F	24x7, 365 Days
Access to Local Concierge Team	☑	☑	☑	☑
Enhanced Data and Infrastructure Services				
Direct Access to Cloud Services		Contact Sales for More Info		
Data Center Direct Connect		Contact Sales for More Info		
Advanced Networking Solutions, SD-WAN, VPNs		Contact Sales for More Info		
Multiple Segmented IoT Networks		Contact Sales for More Info		
Digital Services for Hot Desk Users		Contact Sales for More Info		
Integrated UCaaS and Digital Services				
Bookable Meeting Room Scheduler		Optional	Optional	☑
Voice Service w/Desk Phone + Domestic Calling		Optional	Optional	☑

Note: all times in local time

